



PRESIDENT  
Marty Jackley  
*South Dakota Attorney General*

PRESIDENT-ELECT  
George Jepsen  
*Connecticut Attorney General*

VICE PRESIDENT  
Derek Schmidt  
*Kansas Attorney General*

IMMEDIATE PAST PRESIDENT  
Jim Hood  
*Mississippi Attorney General*

EXECUTIVE DIRECTOR  
James McPherson

July 22, 2015

Randall Stephenson  
Chairman and Chief Executive Officer  
AT&T Inc.  
208 S. Akard Street  
Dallas, TX 75202

Lowell C. McAdam  
Chairman and Chief Executive Officer  
Verizon Communications  
PO Box 33078  
St. Petersburg, FL 33733

Glen F. Post, III  
CenturyLink, Inc.  
100 CenturyLink Drive  
Monroe, LA 71203

Marcelo Claire  
Chief Executive Officer  
Sprint Corporation  
6200 Sprint Parkway  
Overland Park, KS 66251

John Legere  
President and Chief Executive  
Officer  
T-Mobile USA  
12920 SE 38<sup>th</sup> Street  
Bellevue, WA 98006

Dear Mssrs. Stephenson, McAdam, Claire, Legere and Post:

As state Attorneys General, we are on the front lines of consumer protection for millions of Americans harassed by unwanted and unwelcome robocalls. Though our offices work diligently to prosecute those who violate state and federal laws intended to prevent such calls, our enforcement efforts alone cannot stop the problem. The better solution is to stop intrusive calls before they ever reach the consumer. To that end, we call on you to take full advantage of the opportunity provided by the rule clarification recently adopted by the Federal Communications Commission (“FCC”) and offer call-blocking technology to your consumers.

Previous discussions regarding the implementation of call-blocking technologies were cut short by concerns that such technology may violate federal law. At a July 2013 hearing before a Senate subcommittee, for example, representatives from the US Telecom Association and CTIA testified that “legal barriers prevent[] carriers from implementing advanced call-blocking technology to reduce the number of unwanted telemarketing calls.”

In response to that concern, thirty-nine Attorneys General sent a letter to the FCC last September asking the Commission to issue an official opinion clarifying that telephone providers are not prohibited by law from offering, at the customer’s request, technology to block unwanted calls or texts.

On June 18, 2015, the FCC responded, formally adopting a rule clarification, clearly stating that federal law does not prohibit telecommunication service providers from offering, upon a customer’s

2030 M Street, NW  
Eighth Floor  
Washington, DC 20036  
Phone: (202) 326-6000  
<http://www.naag.org/>

request, services intended to block unwanted calls. This clarification by the FCC should remove any doubt about your legal authority to empower consumers by providing call-blocking technology to help stop robocalls, scam text messages and unwanted telemarketing calls.

Since call-blocking options already exist for Voice over Internet Protocol or VoIP phone service (NoMoRobo.com) and Android cell phones (Call Control), landline and wireless carriers should move swiftly to implement and inform consumers of these options.

Every year, our offices are flooded with consumer complaints pleading for a solution to stop intrusive robocalls. Your organizations are now poised to offer your customers the help they need. We urge you to act without delay.

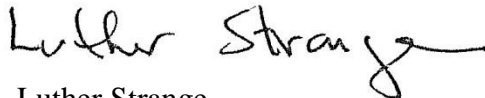
Respectfully,



Greg Zoeller  
Indiana Attorney General



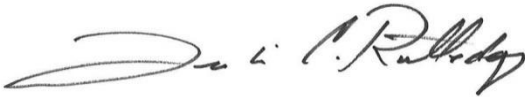
Chris Koster  
Missouri Attorney General



Luther Strange  
Alabama Attorney General



Craig W. Richards  
Alaska Attorney General



Leslie Rutledge  
Arkansas Attorney General



Kamala Harris  
California Attorney General



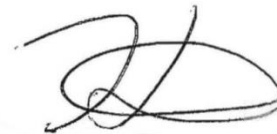
Cynthia Coffman  
Colorado Attorney General



George Jepsen  
Connecticut Attorney General



Matthew Denn  
Delaware Attorney General



Karl A. Racine  
District of Columbia Attorney General



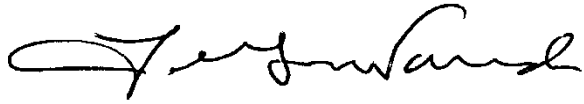
Pam Bondi  
Florida Attorney General




Sam Olens  
Georgia Attorney General



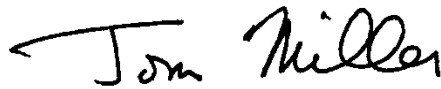
Doug Chin  
Hawaii Attorney General



Lawrence Wasden  
Idaho Attorney General



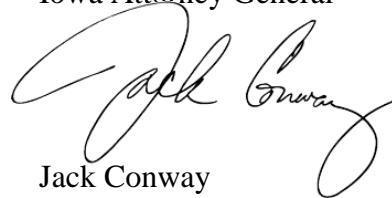
Lisa Madigan  
Illinois Attorney General



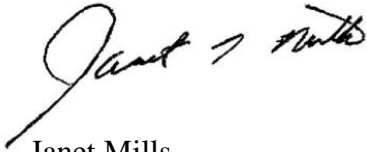
Tom Miller  
Iowa Attorney General



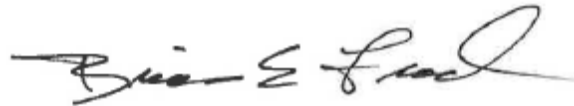
Derek Schmidt  
Kansas Attorney General



Jack Conway  
Kentucky Attorney General



Janet Mills  
Maine Attorney General



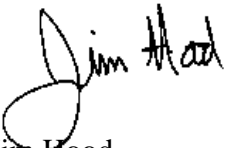
Brian Frosh  
Maryland Attorney General



Bill Schuette  
Michigan Attorney General



Lori Swanson  
Minnesota Attorney General



Jim Hood  
Mississippi Attorney General



Tim Fox  
Montana Attorney General



Doug Peterson  
Nebraska Attorney General



Adam Paul Laxalt  
Nevada Attorney General



Joseph A. Foster  
New Hampshire Attorney General



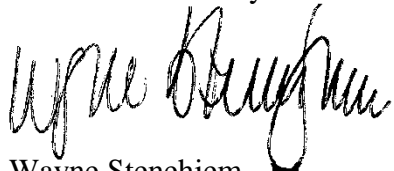
Hector Balderas  
New Mexico Attorney General



Eric Schneiderman  
New York Attorney General



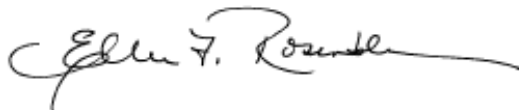
Roy Cooper  
North Carolina Attorney General



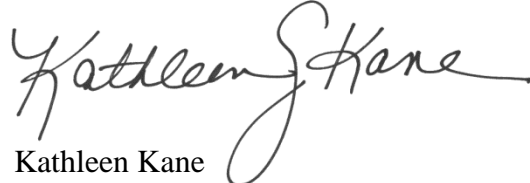
Wayne Stenehjem  
North Dakota Attorney General



Mike DeWine  
Ohio Attorney General



Ellen F. Rosenblum  
Oregon Attorney General



Kathleen Kane  
Pennsylvania Attorney General



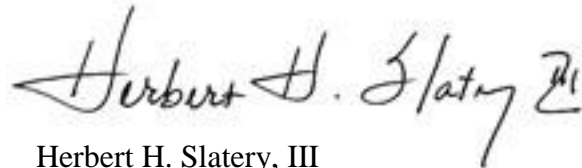
Peter Kilmartin  
Rhode Island Attorney General



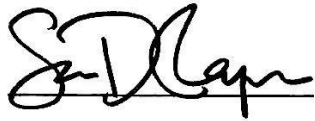
Alan Wilson  
South Carolina Attorney General



Marty Jackley  
South Dakota Attorney General



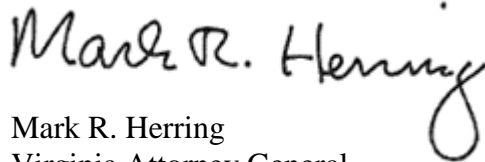
Herbert H. Slatery, III  
Tennessee Attorney General



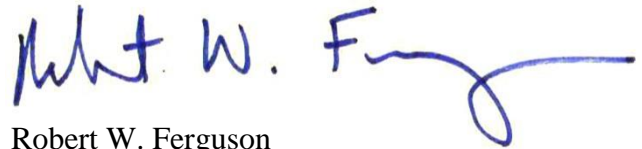
Sean Reyes  
Utah Attorney General



William H. Sorrell  
Vermont Attorney General



Mark R. Herring  
Virginia Attorney General



Robert W. Ferguson  
Washington Attorney General



Patrick Morrissey  
West Virginia Attorney General



Brad Schimel  
Wisconsin Attorney General



Peter K. Michael  
Wyoming Attorney General

cc: Meredith Attwell Baker, President and CEO, CTIA  
1400 16<sup>th</sup> Street NW  
Suite 600  
Washington, DC 20036

Walter B. McCormick, Jr., President and CEO, USTelecom Association  
607 14<sup>th</sup> Street NW  
Suite 400  
Washington, DC 20005