



DEPARTMENT OF INSURANCE

2025 HIGHLIGHTS



CONSUMER SERVICES & MARKET CONDUCT

LICENSES: 282,881 ACTIVE

- 52,807 NEW LICENSES ISSUED

MARKET CONDUCT EXAMS:

- 10 COMPLETED
- 36 IN PROGRESS
- \$1.8M+ IN PENALTIES (GENERAL FUND)

LIFE & HEALTH:

- 672 RATES | 1762 FORMS
- 1072 ADVERTISEMENTS

PROPERTY & CASUALTY REVIEWED:

- 1,998 RATES | 20K+ FORMS | 2,224 RULES

INQUIRIES & COMPLAINTS:

- 4,616 PLUS 59 HEALTH APPEALS
- RECOVERED \$96+ MILLION



BERG

LICENSES:

- 2,248 ACTIVE
- 66 NEW ISSUED



150 DOMICILED COMPANIES

TOTAL ASSETS: \$818+ BILLION

DOI OUTREACH

19 TOTAL OUTREACHES

KEY EVENTS:

- DELAWARE STATE FAIR
- MIDDLETOWN PEACH FESTIVAL
- SEPARATION DAY
- DOI SPONSORED BLOOD DRIVE



DMAB

(DELAWARE MEDICARE ASSISTANCE BUREAU)

- COUNSELING SESSIONS: 4,858
- ESTIMATED CONSUMER SAVINGS: \$3M+
- OUTREACH EVENTS: 80



DELAWARE DEPARTMENT OF INSURANCE

📍 1351 West North Street, Suite 101 Dover, DE 19904 ☎ 302-734-7300 📩 consumer@delaware.gov

🌐 insurance.delaware.gov

FACEBOOK Delaware Department of Insurance



DEPARTMENT OF INSURANCE

2025 HIGHLIGHTS



"Our annual year-in-review reflects the progress we've made over the past year, and we hope it also reflects the impact we strive to make here in Delaware," said Insurance Commissioner Trinidad Navarro.



CAPTIVES

- 638 TOTAL CAPTIVES
- 74 EXAMS COMPLETED
- 51 NEW CAPTIVES



WORKPLACE SAFETY

BUILDING ON 9 CONSECUTIVE WORKERS' COMPENSATION PREMIUM DECREASES

- DELAWARE BUSINESSES SAVED \$3.5M+ IN WORKERS COMP PREMIUMS
- 853 PARTICIPATING EMPLOYERS



OVBHD

(OFFICE OF VALUE-BASED HEALTHCARE DELIVERY)



- PRIMARY CARE INVESTMENT PROJECTED \$70M+ IN 2025
 - INCREASE OF \$7M OVER 2024
- PRODUCED AND ANALYZED FIRST OF ITS KIND GLP-1 UTILIZATION REPORT



FRAUD

- 43 FINANCIAL EXAMS
- 846 REFERRALS
- 662 CLOSED CASES | 890 OPEN CASES
- 11 CLOSED CRIMINAL CASES | 14 TOTAL CRIMINAL CHARGES

LEGAL

ARBITRATION:

- 349 OPEN CASES
- 270 SETTLED CASES
- \$682,166 AWARDS

BULLETINS:

- NEW/REVISED/REISSUED: 33
- FOIA: 96 RESPONSES



POLICY

SUPPORTED 50+ POLICY EFFORTS

INCLUDING:

- PRIOR AUTHORIZATION REFORM
- FINANCIAL STABILIZATION
- PATIENT AND PROVIDER PROTECTIONS



DELAWARE DEPARTMENT OF INSURANCE

1351 West North Street, Suite 101 Dover, DE 19904 302-734-7300 consumer@delaware.gov

insurance.delaware.gov

Delaware Department of Insurance